

Title of Report:	Key Accountable Measures and Activities 2012/13. Update on Progress: Quarter One.
Report to be considered by:	Overview and Scrutiny Management Commission
Date of Meeting:	30 October 2012

Purpose of Report: To present to the Commission the quarter one outturn against the key accountable measures and activities 2012/13.

Recommended Action: To note the quarter one outturn against the key accountable measures and activities, and make recommendations as appropriate.

Overview and Scrutiny Management Commission Chairman	
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Executive Summary

1. Introduction

- 1.1 This report sets out the Council's progress in quarter 1 against its key accountable measures and activities for 2012/13.
- 1.2 In doing so, it provides assurance to the Executive that objectives laid out in the Council Strategy and other areas of significance / importance across the Council are being delivered.
- 1.3 Across this reporting framework, 49 key accountable measures and activities are captured in total. 11 are annual measures, where outturns are only available at a single point in time over the course of the year (i.e. exam results or survey data).
- 1.4 Of the reported 35 measures / activities, 28 are reported as 'green' – or are on track to be delivered / achieved by the end of the financial year.
- 1.5 No measure is being reported as unachievable whilst 7 are listed as 'amber': behind schedule but anticipate achieving the target by year end. These are:

Service Area	Measure / activity: AMBER	Target	Q1 outturn
Care Commissioning, Housing and Safeguarding	Maintain the percentage of people presenting as homeless where the homelessness has been relieved or prevented	78%	73%
Children's	Maintain a low percentage of child protection plans that last for 2 years or more	<5%	6%
Children's	Reduce the proportion of children becoming the subject of a child protection plan for a second or subsequent time	20%	38%
Planning & Countryside	Ensure that the number of upheld planning appeals is less than the national average of 35%	<35%	40%
Strategic Support	Work with our partners to ensure that the ratio of repeat anti-social behaviour calls in West Berkshire does not exceed the Thames Valley Police Force average ratio.	32%	34%
Strategic Support	Work with our partners to ensure that the rate of change of repeat instances of domestic abuse in West Berkshire does not exceed the Thames Valley Police Force average	+ 3.1%	+ 10%
Customer	The average number of days taken to make a full decision on changes in a Benefit claimants circumstances	< 8 days	9 days

- 1.6 More information – outturns and commentary - on all reported measures / activities is contained in the main body of the report.

Appendices

Appendix A – Quarter 1 Performance Report: key accountable measures and activities 2012/13. Update on progress: Apr-Jun.